

MANCHESTER JEWISH MUSEUM TERMS AND CONDITIONS

The terms and conditions set out at page 2 of this document and entitled “COVID-19” are applicable in all circumstances.

The terms and conditions set out at pages 3 to 8 of this document and entitled “Website” are applicable in respect of the use of the Manchester Jewish Museum website and all related matters.

The terms and conditions set out at pages 9 to 12 of this document and entitled “Tickets and Box Office” are applicable in respect of the booking of tickets to events and all related matters.

The Gift Aid terms and conditions on page 13 are in relation to gift aid offered on admission tickets and donations only.

COVID-19
(Last updated: 10.05.2021)

1. Visitors must follow Covid-19 guidance during their visit and ensure that their visit does not contravene current government guidelines.
2. Manchester Jewish Museum reserves the right to refuse admission or ask visitors to leave the premises if not adhering to visiting guidelines, which are in line with current government regulations relating to Covid-19.
3. You can view our most up to date Covid guidance on our website.
4. You should not attend the venue and contact us immediately if you:
 - 4.1. believe you may be infected with COVID-19;
 - 4.2. have experienced symptoms in the last 14 days;
 - 4.3. have been in close proximity to anyone who has experienced symptoms in the last 14 days;
 - 4.4. have arrived in England in the last 14 days and are not covered by the exemption rules relating to self-isolation; or
 - 4.5. have been instructed to self-isolate.
 - 4.6. Subject to government-imposed travel restrictions
5. Tickets can be exchanged up to 24 hours before your visit for reasons highlighted above.

Website
(Last updated: 10.05.2021)

1. Your use of the Manchester Jewish Museum website (“the Site”) is subject to these Terms of Use. By using the Site, you will be deemed to have accepted and agreed to be bound by these Terms of Use. We may make changes to these Terms of Use from time to time. We may notify you of such changes by any reasonable means, including by posting the revised version of these Terms of Use on the Site. You can determine when we last changed these Terms of Use by referring to the ‘Last updated’ statement above. Your use of the Site following changes to these Terms of Use will constitute your acceptance of those changes.
2. You are responsible for all access to the Site using your Internet connection, even if the access is by another person.
3. We reserve the right to restrict your access to the Site or part of it. Access to restricted areas of the Site may be subject to registration and other conditions. If we grant you permission to access a restricted area, we may withdraw that permission at any time (including where you breach any of these Terms of Use)
4. We will use reasonable efforts to ensure that the Site is available at all times. However, we cannot guarantee that the Site or any individual function or feature of the Site will always be available and/or error free. In particular, the Site may be unavailable during periods when we are implementing upgrades to or carrying out essential maintenance on the Site.

5. The intellectual property rights in the Site and all of the text, pictures, videos and other content made available on it are owned by us and our licensors. You may not print or otherwise make copies of any such content without our express prior permission.
6. We provide the Site on an 'as is' basis and make no representations as to the quality, completeness or accuracy of any content made available on the Site. To the maximum extent permitted by law, we expressly exclude:
 - 6.1. all conditions, warranties and other terms that might otherwise be implied by law into these Terms of Use; and
 - 6.2. any and all liability to you, whether arising under these Terms of Use or otherwise in connection with your use of the Site.

The foregoing is a comprehensive limitation of liability that applies to all damages of any kind, including (without limitation) compensatory, direct, indirect or consequential damages, loss of data, income or profit, loss of or damage to property and claims of third parties. Notwithstanding the foregoing, nothing in these Terms of Use is intended to exclude or limit any liability that may not by law be excluded or limited, and in particular none of the exclusions and limitations in this clause are intended to limit any rights you may have as a consumer under local law or other statutory rights which may not be excluded, nor in any way to exclude or limit (site owner) liability to you for death or personal injury resulting from our negligence or that of our employees or agents.

7. Your permission to use the Site is personal to you and non-transferable, and you may not use the Site for commercial purposes. Your use of the Site is conditional on your compliance with the rules of conduct set forth in these Terms of Use and you agree that you will not:
- 7.1. use the Site for any fraudulent or unlawful purpose;
 - 7.2. use the Site to defame, abuse, harass, stalk, threaten or otherwise violate the rights of others, including without limitation others' privacy rights or rights of publicity;
 - 7.3. impersonate any person or entity, falsely state or otherwise misrepresent your affiliation with any person or entity in connection with the Site; or express or imply that we endorse any statement you make;
 - 7.4. interfere with or disrupt the operation of the Site or the servers or networks used to make the Site available; or violate any requirements, procedures, policies or regulations of such networks;
 - 7.5. transmit or otherwise make available in connection with the Site any virus, worm, Trojan horse or other computer code that is harmful or invasive or may or is intended to damage the operation of, or to monitor the use of, any hardware, software, or equipment;
 - 7.6. reproduce, duplicate, copy, sell, resell, or otherwise exploit for any commercial purposes, any portion of, use of, or access to the Site;

- 7.7. modify, adapt, translate, reverse engineer, decompile or disassemble any portion of the Site. If you wish to reverse engineer any part of the Site to create an interoperable program you must contact us and we may provide interface data subject to verification of your identity and other information;
- 7.8. remove any copyright, trade mark or other proprietary rights notice from the Site or materials originating from the Site;
- 7.9. frame or mirror any part of the Site without our express prior written consent;
- 7.10. create a database by systematically downloading and storing Site content;
- 7.11. use any manual or automatic device in any way to gather Site content or reproduce or circumvent the navigational structure or presentation of the Site without our express prior written consent. Notwithstanding the foregoing, we grant the operators of public online search engines limited permission to use search retrieval applications to reproduce materials from the Site for the sole purpose of and solely to the extent necessary for creating publicly available searchable indices of such materials solely in connection with each operator's public online search service.

We reserve the right to revoke these exceptions either generally or in specific instances.

8. The Site may provide links to other websites and online resources. We are not responsible for and do not endorse such external sites or resources. Your use of third party websites and resources is at your own risk.
9. We may block any links to or from the Site. Additionally, we may provide tools to allow you to link to the Site directly from a third party site; if you do link to the Site (whether using such tools or otherwise), you agree that you will disable and remove any such link promptly upon our request.
10. We may collect and use information about you in accordance with our privacy policy. [You can view a copy of this policy by clicking here](#)
11. You agree to comply with all applicable laws regarding the transmission of technical data exported from the United Kingdom or the country in which you reside (if different) and with all local laws and rules regarding acceptable use of and conduct on the Internet.
12. You agree to indemnify and hold Manchester Jewish Museum harmless from and against any breach by you of these Terms and Conditions and any claim or demand brought against Manchester Jewish Museum by any third party arising out of your use of the Site and/or any content submitted, posted or transmitted through the Site, including without limitation, all claims, actions, proceedings, losses, liabilities, damages, costs, expenses (including reasonable legal costs and expenses) howsoever suffered or incurred by Manchester Jewish Museum in consequence of your breach of these Terms of Use.

13. If a particular service requires you to open an account you will be required to complete the registration process by providing certain information and registering a username and password for use with that service. You are responsible for maintaining the confidentiality of the username and password and also for all activities which take place under your account. You agree to immediately notify us of any unauthorised use of your password or account or any other breach of security. In no event will Manchester Jewish Museum be liable for any indirect or consequential loss or damage whatsoever resulting from the disclosure of your username and/or password. You may not use another person's account at any time, without the express permission of the account holder.
14. These Terms of Use are effective until terminated. We may, at any time and for any reason, terminate your access to or use of the Site. If we terminate your access to the Site you will not have the right to bring claims against us or our affiliates with respect to such termination. We and our affiliates shall not be liable for any termination of your access to the Site.
15. These Terms of Use will be governed by and construed in accordance with the laws of England, and the courts of England will have non-exclusive jurisdiction over any claim or dispute arising under or in connection with these Terms of Use.

Tickets and Box Office
(Last updated: 10.05.2021)

1. For the purposes of these terms and conditions, “Ticket” denotes a physical ticket, digital or electronic ticket, or any equivalent issued by Manchester Jewish Museum to enable the booking of and entry to a specified event whether or not any charge is made.
2. The acceptance and presentation of the Ticket to gain entry to the event or purpose for admission to which the ticket relates (“the Event”) constitutes acceptance of the terms and conditions upon which Manchester Jewish Museum is prepared to grant entry, as set out below.
3. Manchester Jewish Museum Ticket and box office online purchase can accept secure online bookings for our events, activities and general admission. Advance online booking is strongly recommended as we cannot guarantee that there will be availability for non pre-booked Tickets, or that our telephones will always be able to be answered. Tickets can be delivered as e-tickets or collected at the box office. If you are unable to book online, please email us at tickets@manchesterjewishmuseum.com.
4. Concession Tickets are defined as students, people with disabilities, 60+ in full time retirement, or registered unemployed.
Personal Assistant Tickets are available by booking with a concession Ticket.
Family Tickets are available for a minimum of 4 and maximum of 6 people (maximum two adults).
Children are defined as anyone under 16.
Children under 5 get free admission.

It is your responsibility to check your tickets as if you have made a mistake it cannot always be rectified after purchase.

5. All Events, Tickets and bookings are subject to availability.
6. Please check your tickets carefully on receipt and contact us immediately if there is a mistake. Where a concession is claimed, proof of identity and concession entitlement (for example of age or student status) may be required.
7. Please check specific event details for food/drinking/seating restrictions.
8. The Ticket remains the property of Manchester Jewish Museum. Tickets may not be transferred, sold, offered for sale, coupled or bundled with any other product or services, or used for any commercial or promotional purposes whatsoever without the consent of Manchester Jewish Museum.
9. Tickets are purchased or provided for the Event and Manchester Jewish Museum reserves the right to alter or vary any programme without refund of money or exchange of ticket.
10. Except where an applicable ticket exchange or resale facility is offered, Manchester Jewish Museum is unable to offer refunds or exchanges in respect of tickets purchased unless the Event is cancelled. If the Event is cancelled, the face value of the Ticket will be refunded. All Tickets are not transferable to other events and are strictly not for resale. Tickets cannot be exchanged or replaced if lost, stolen or destroyed.

11. If the Ticket is used in breach of these terms it is void and the holder may be refused entry to or rejected from the Event.
12. Manchester Jewish Museum reserves the right to alter any seat allocation without prior notice. If this is necessary for whatever reason, Manchester Jewish Museum will reimburse any reduction in Ticket price between the original and altered seat allocation.
13. Manchester Jewish Museum reserves the right to refuse admission and to remove persons from the premises for any reason where necessary. Manchester Jewish Museum (or other bodies on its behalf) may have to conduct security searches to ensure the safety of persons at the Event.
14. Unless otherwise informed before or at the Event, the use of photographic equipment is allowed for private domestic purposes only. All other recording and any transmission is prohibited including (without limitation) recording of any data, information or results of or relating to the Event and any participant. As a condition of entry to the Event you assign (by way of a present assignment of future copyright) the copyright in any photographs or recordings you make at the Event to Manchester Jewish Museum.
15. Manchester Jewish Museum is not responsible for any loss, injury or damage, howsoever caused, to the bearer except where any such loss, injury or damage is caused by the negligence of Manchester Jewish Museum, its employees or agents.
16. Tickets are issued subject to the rules and regulations of the venue and in particular the list of prohibited items set out in it.

17. No unauthorised trading is permitted within the venue or any official car parking facility.
18. In the interests of public safety, Manchester Jewish Museum reserves the right to request the Ticket holder to leave the venue at any time for safety reasons or immediately after the Event. No admission or re-admission is permitted after the end of the Event.
19. The bearer's statutory rights are not affected.

Gift Aid
(Last updated: 01.09.2021)

Manchester Jewish Museum is a charity dedicated to sharing the stories of Jewish Manchester with the world and making connections to bring people together. If you are a UK tax payer, offering Gift Aid on your admission or donation enables charities to reclaim 25p from the Inland Revenue for every £1 you give which will make a significant financial contribution to the museum's work.

By choosing a Gift Aid admission ticket we can claim back 25% of your admission or donation at no extra cost to you. In return your admission ticket acts as a year's annual pass so you can visit the museum again for free within a year from date of purchase.

By agreeing to Gift Aid you confirm that you are a UK tax payer and understand that if you pay less Income Tax and/or Capital Gains Tax than the amount of Gift Aid claimed on all your donations, in the same tax year, it is your responsibility to pay any difference. Please notify Manchester Jewish Museum within 30 days from today if you wish to cancel your declaration which means that Manchester Jewish Museum will no longer claim Gift Aid on your donation. A Gift Aid donation can only be made for entry by the individual and members of their family.